

G1275 SYSTEM WARRANTY

Information to be completed:

Company name				
Project name				
Project address				
Vent Systems Tax Invoice No.				
Contractor name				
Quantity installed	Units		LM	
Max exposure to UV (days) (must not exceed 30 days)				
Install completion date				
Attached installation photos				

PRODUCT WARRANTY STATEMENT - 15 YEARS

Subject to the Product Warranty Conditions set out on page 2, Blue Building Solutions Australia Ltd. (Vent Systems) warrants that when installed, handled & maintained according to Vent Systems recommendations & instructions, all relevant Australian Standards & Building Codes, and not later disturbed, relocated, altered or exposed to Roof Ventilation & Wall Cavity Products (the Product) is warranted to be free from defects in materials and manufacture for a period of 15 years from the date of installation.

Customer Signature - Authorised Representative
Company Name

Authorised Representative
Blue Building Solutions Australia Ltd
t/a VENT Systems

Blue Building Solutions Australia Ltd, Vent Systems,
Suite 1, 2 Gilda Court, Mulgrave, Victoria 3171. Australia.
Phone 1300 938 368



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PRODUCT WARRANTY CONDITIONS

This Product Warranty does not cover any Product defects or damage to the extent it is caused or contributed to by the following:

1. Modification of the Product without prior written approval from Vent Systems; or
2. Application or attachment of the Product to another material or substrate using adhesives or other fixing methods prior to be affixed to the building structure; or
3. Prior to or during installation, damage caused to the Product as a result of incorrect handling and/or incorrect onsite storage, high winds or vandalism – please refer to Roof Ventilation Products and Cavity Battens documentation for correct storage and handling; or
4. Damage caused to the Product as a result of cleaning with a high pressure water cleaner, high pressure media cleaner, mechanical/abrasive cleaning device or chemical agents; or
5. The Product is exposed to corrosive in-situ conditions, such as a poorly vented alkaline or acidic environment, ceiling space with an un-flued gas heater or other enclosed space that does not provide adequate air quality to prevent deterioration of the Product; or
6. The Product is used in a harsh environment without prior written consultation and approval from Vent Systems, including livestock buildings and fertilizer storage facilities or as outlined in the literature supplied by Vent Systems; or
7. Where timber treatments have been used and the Product has been exposed to this timber before the treated timber has fully dried; or
8. The Product is used outside its intended purpose as outlined in the literature supplied by Vent Systems; or
9. The Product has not been covered as soon as possible, and was left exposed to UV for longer than 30 day

The warranties above are provided in addition to other rights and remedies available in respect of the acquisition of products by a "consumer" (as defined in the Competition and Consumer Act 2010 (Cth)). The following statement is provided where Vent Systems has provided products to a buyer who is a "consumer" under the Australian Consumer Law:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Other than as expressly set out in the above warranties, and the warranties that cannot be excluded under The Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)), or any other applicable law, Vent Systems excludes all other warranties and guarantees with regard to the Product, including all implied warranties and guarantees. In addition, to the extent that it is able to do so, Vent Systems excludes all liability for loss and damage (including consequential loss) where the relevant product or service provided is a good or service other than of a kind ordinarily acquired for personal, domestic or household use or consumption.

MAKING A CLAIM

Notification of a warranty claim must be made to Vent Systems within 7 days of discovery of the defect in the Product and prior to any removal or return of the Product. To make a claim under this warranty, you must contact Vent Systems at 1300 938 368. All expense of claiming the warranty will be borne by the customer or consumer making the claim.

Vent Systems requires documentation supporting the claim to be provided including proof of purchase, installation date, location of installation and a description of the claim.

HEALTH & SAFETY INFORMATION

Information on health risks and safe handling of our products is displayed on the packaging and/or the documentation accompanying them. Additional information is listed in Product Material Safety Data Sheets available from Vent Systems.

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